Transactio fees and payment processing rates

An overview of the cost associated with selling on Squarespace.

Last updated September 25, 2025

English

IN THIS GUIDE

- Squarespace Payments rates
  - Squarespace Payments rates: Basic, Core, Plus, Ad...
  - Squarespace Payments rates: Personal, Business, ...
  - Instant payouts with Squarespace Payments
  - Third-party processing fees
- Transaction fees
- Refunds
- Review your fees

Note

The Basic, Core, Plus, and Advanced plans are new plans that are rolling out in waves.

> What appears on the pricing page and plan selection screen are the plans you currently have access to.

If you sell products, collect donations, or charge visitors for access to gated content, review this guide to understand which rates and fees apply to you, how you're charged, and how to view every rate and fee applied to each of your transactions.

There are two types of costs for completing a sale through Squarespace: payment processing rates and Squarespace transaction fees. Payment processing rates are charged for every purchase, while transaction fees depend on your billing plan and what you're selling.

> **Tip**
>
> To sell on Squarespace, first connect a payment processing solution.

Squarespace Payments rates

Every time you process a transaction, you'll be charged a fee based on the payment processing rates below. Squarespace Payments is fully integrated within the Squarespace platform, which simplifies accepting and managing payments on Squarespace. The Squarespace Payments service fees are set out below, with rates differing depending on your billing plan and the country in which your business operates.

With Squarespace Payments, you can also unlock some lower payment rates with our new website billing plans.

> **Tip**
>
> Review this availability guide to check if Squarespace Payments is available in your area. We'll be rolling out Squarespace Payments to more countries soon.

The payment solution you use, determines your payment processing rates. You can collect and manage payments all within Squarespace with our native payment solution, Squarespace Payments. You can also connect to a third-party

processor such as Stripe, PayPal, or Square.

Squarespace Payments rates: Basic, Core, Plus, Advanced plans

If you're on the **Basic, Core, Plus, or Advanced plan**, your fees will depend on which country your business operates in:

US CA UK IE, FR, DE

Domestic Cards (Credit/Debit)
International Cards (Credit/Debit)
ACH Direct Debit
Currency conversion
American Express

Klarna

Squarespace Payments rates: Personal, Business, Commerce Basic, Commerce Advanced plans

If you're on the Personal, Business, Commerce Basic, or Commerce Advanced plan, your rates depend on which country your business operates in. These rates also apply if you're on a legacy Personal or legacy Business plan with commerce features:

North America

USA CAN

Domestic Cards (Cred
International Cards (Cr
American Express

ACH / Direct Debit
Klarna

Europe

UK | IE, FR, DE, NL, ES, BE, FI, AT, IT, PT

Domestic Personal Ca
Domestic Business/Cc (Debit/Credit)
International Personal
International Business (Debit/Credit)
American Express
Klarna
Clearpay
Currency Conversion F

Australia and New Zealand

AU | NZ

Domestic Personal Ca
Domestic Business/Co (Debit/Credit)
International Cards (De
American Express
Klarna
Currency Conversion F

Instant payouts with Squarespace Payments

Service fees for the use of instant payouts with Squarespace Payments are debited from your Squarespace Payments account balance. The service fee is 1.5% of the payout amount, subject to a minimum fee depending on your location:

- EU: €0.50 minimum
- UK: £0.40 minimum
- US: $0.50 minimum

Third-party processing fees

If you accept payments with a third-party solution (like Stripe, Paypal, or Square), you'll pay them a percentage of each sale for payment processing.

STRIPE PAYPAL SQUAR

Stripe's processing fees

- United States
- United Kingdom
- Ireland
- Australia

If you don't see your cou

To review a breakdown
the Payment details sec
These details will vary d

- **Stripe processing fee**
- **Squarespace applica**

To learn more, visit Strip

Transaction fees

As your online store host, we collect a percentage of the total sale amount for each completed transaction. Your fee depends on your plan and what you're selling:

Commerce

Fees for the sale of physical products, download products, service products, and donations.

These are the commerce transaction fees for our current plans:

Business	3%
Commerce Basic	0%
Commerce Advanced	0%

These are the commerce transaction fees for our plans that we're currently rolling out in waves:

Basic	2%
Core	0%
Plus	0%
Advanced	0%

These are the commerce transaction fees for our Legacy plans:

Legacy Personal	3%
Legacy Business	2%

Keep in mind:

- If you signed up for Squarespace before November 3, 2015, and haven't moved into a current billing plan, the Squarespace Commerce transaction fee doesn't apply to you.
- The Legacy Business and Legacy Personal

rates apply to customers who signed up for Squarespace between November 3, 2015 and November 30, 2017, and haven't moved into a current billing plan.

- If you sell digital products, you may have different fees.

Digital products

Fees for the sale of Digital Products like courses, video pages, and member sites are separate from commerce fees.

These are the digital products transaction fees for our plans that we're currently rolling out in waves:

Basic	7%
Core	5%
Plus	1%

Advanced	0%
All other plans	9% unless you have a Digital Products plan

Digital Products plans

If your site is on an older billing plan, your fees will depend on your digital products plan:

No digital products plan	9%
Starter	7%
Core	3%
Pro	0%

Invoices

Invoices are a way to send professional invoices that are personalized to your

brand to your customers or clients. There are no transaction fees for invoices.

Acuity Scheduling

You can use Acuity for booking appointments or classes. There isn't a transaction fee from Squarespace when your customer or client makes a payment for appointments. There is a payment processor fee. To learn more, visit Connecting payment processors to Acuity.

Refunds

You can provide a full or partial refund to your customers. When you refund customer orders, refund processing rates vary between payment solutions.

Squarespace Payments

If you're subscribed to a Squarespace plan that involves transaction fees, the transaction fee is refunded to you. The Squarespace Payments rate isn't refundable.

Refunds come out of your Payments account balance, which is the total amount of payments you've received that day. If you don't have a balance when you initiate a refund, there will be a negative balance.

Any future payments you receive are used to balance out the negative figure. In the absence of new payments, we'll initiate a debit from your connected bank account to cover the negative balance.

Review your fees

To view the fees you're paying for each transaction, follow the steps below based on the site's billing plan and payment solution you use.

Processing rates

Squarespace Payments

To view the rates for a specific transaction:

1. Open the Finance panel.
2. Click Payments.
3. Click a payment line item to view the payment details.

Third-party processors

You can view detailed payment receipts in your Stripe, PayPal, or Square account. This is the best place to find information about transaction fees and when payments will be deposited into your bank account.

COMPUTER SQUARESPA APP

In the Orders panel, clic
Stripe or View in [Payme

Transaction fees

To view the fees for a specific transaction:

1. Open the Finance panel.
2. Click Payments.
3. Click a payment line item to view the payment details.

> **Tip**
>
> We don't create

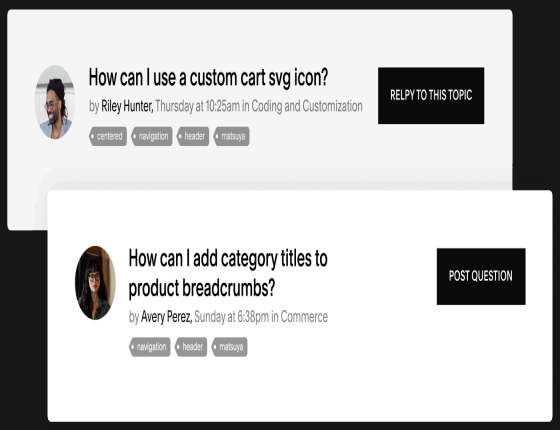
People also viewed

Digital Products pricing, billing, and invoices
Important information about paying for and managing your Digital Products plan. Note: This guide is...

Offering Klarna
Offer customers flexible payment options like buy now, pay later for products at checkout. With Klar...

Accepting Afterpay or Clearpay

Connect Afterpay or Clearpay so your customers can shop now and pay later in installments. Afterpay...



Ge
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Get
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Hire a Squarespace Expert

Stand out online with the help of an experienced designer or developer.

GET MATCHED →

ENGLISH

SUPPORT
CONTACT US
SERVICE STATUS

COMMUNITY
FORUM
HIRE A DESIGNER

DEVELOPERS
API DOCS
CIRCLE

RESOURCES
WEBSITE TEMPLATES
WEBSITE DESIGN

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